

Experience Haus
User Experience
Design (UX) course

Six weeks part-time

Last updated January 2020
www.experiencehaus.com



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About Us

Experience Haus

Experience Haus provides applied learning courses for organisations and individuals covering an abundance of different digital expertise. We offer practitioner taught technical skills training for high demand disciplines such as Marketing, Product Management, Experience Design and User Research.

Crucially, the company goes above and beyond the purely technical and hopes to uncover the black holes in business. The company's offering of events, part-time courses (pairing students with start-ups) and hands-on workshops intends to bridge the gap between economical and accessible learning for the curious.

As of August 2018, Experience Haus proudly became a part of the Matter Of Form Group. Classes and workshops are held in our studio in the Old Street area of London.

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Our Ethos

Learn by Doing

We'll cover the concepts, but also demonstrate the exercises and methods that are used daily by teams to push products forward and make sure they'll succeed and stand out.

Attendees of Experience Haus workshops and bespoke programs will enjoy a mix of lectures and workshop time, where they will get to practice these methods and apply them to real world examples. In our part-time courses, for example, our students are paired with local startups. In accelerator/incubator training learning is immediately applied to the attendees startup.

In order to encourage discussion and collaboration we aim to limit our B2C and B2B workshops to no more than 15 students, and our part-time courses are limited to 8 students.



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The User Experience Design course is perfect for anyone who is looking to add user-centred design skills to their existing skillset.

In order to encourage discussion and collaboration we limit our class sizes to 8 students.

Six Week Part-Time - User Experience Design (UX) course

Content and Curriculum

Session 1

Introductions
Design Process
UX Audit
Heuristic Evaluations

Session 2

Types of User Research
Survey preparation
Interview Techniques
Writing Good Questions

Session 3

Stakeholder Interviews
Competitive Research
Client Meetings

Session 4

Synthesising Research
Empathy Maps
Personas

Session 5

Task Analysis
Experience Maps

Session 6

Jobs to be Done
User and Job Stories
Problem Statements

Session 7

Facilitating Workshops
Ideation
Storyboarding

Session 8

User Flows
Information Architecture

Session 9

Intro to Wireframing
Sketching your ideas
Rapid Prototyping

Session 10

Usability Testing
Presentation Preparation

Session 11

Final Presentations

Session 12

Final Presentations
Course Retrospective
What's Next?

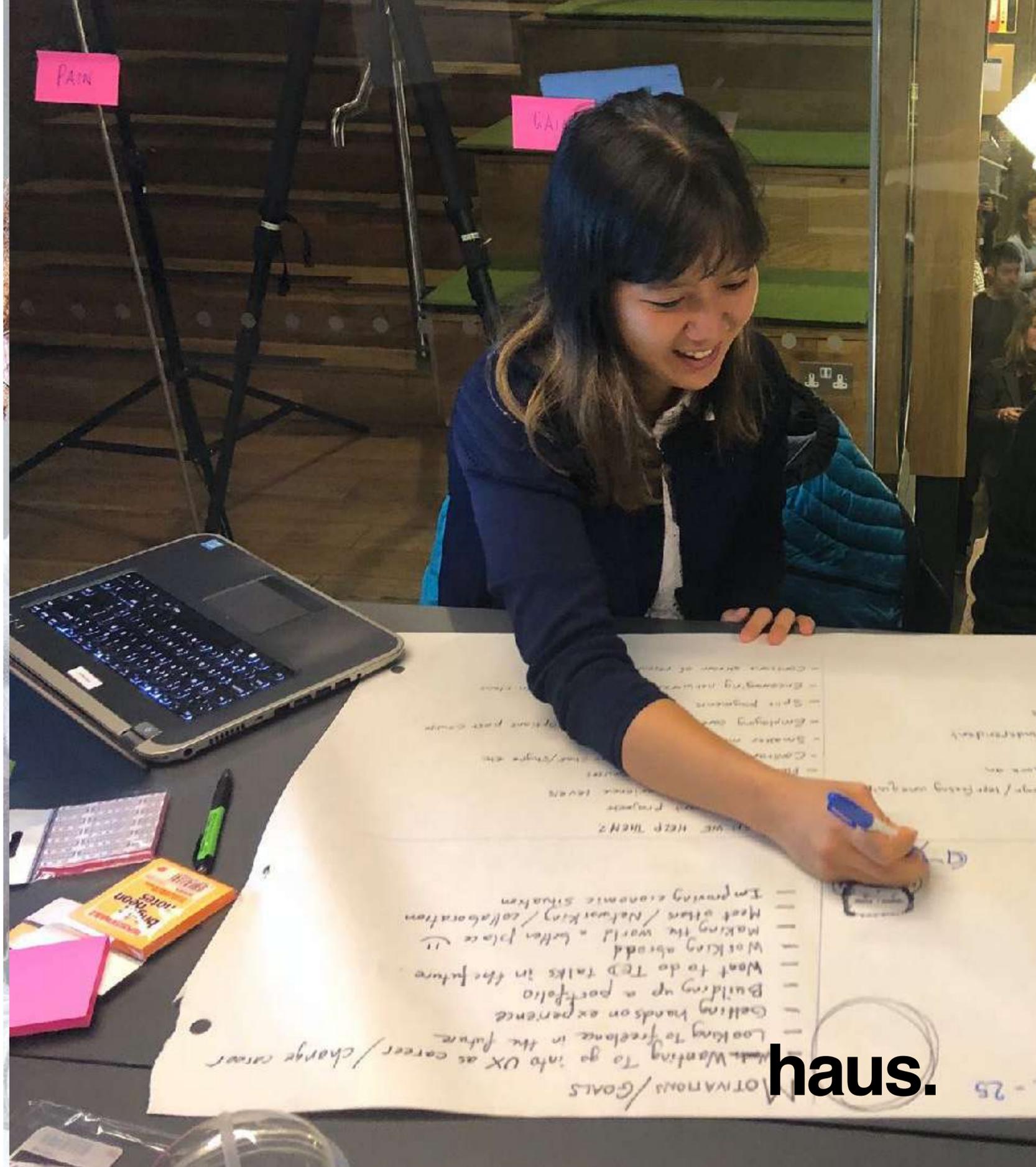
Who Should Attend?

Who is it for?

The course is perfect for anyone who is looking to add digital product design skills to their existing skillset.

Previous students include account managers, front-end developers, graphic designers and brand consultants.

Although there are no pre-requisites to take the course, having a keen interest in design definitely helps. There is no need to have any knowledge of particular software as you will be taught everything along the way.



Who Will Be Teaching You?

Our Instructors and Mentors

Our wealth of hands-on workshops and courses aims to connect professionals with current practitioners in the industry culminating our philosophy: learn by doing. We work with an extensive network of 50 hands-on instructors.

Our product and business development workshops have been designed to ensure that attendees are able to apply their learnings right away in their respective jobs and companies. Our instructors have worked with various sized teams, from small startups to leading agencies such as Huge, Matter Of Form, ustwo and more.

Our marketing and personal development courses have been designed by industry leading experts with over 40 years' experience. They have been lecturers at a number of European universities, lead workshops at large corporations like Google and Amazon, and have built respected agencies and companies.

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Our User Experience Design course features live client projects from local startups so students apply their learnings in a real world context.

We also bring in guest speakers to speak to the students about the industry, career options and current trends.

Course Information

Upcoming course dates, location and course fees

Part-time - six week course

Monday February 24th, 2020 –

Wednesday April 1st, 2020

Classes are held Monday and Wednesday evenings, 6:30pm-8:30pm

Tuesday March 31st, 2020 -

Thursday May 7th, 2020

Classes are held Tuesday and Thursday evenings, 6:30pm-8:30pm

Where are classes held?

Experience Haus

Unit 4 - Galaxy House

32 Leonard Street, Old Street

London. EC2A 4LZ

Cost:

£1,350.00 ((inc. VAT) per student.

Deposit of £150.00 (inc. VAT) reserves a space with remainder paid in three instalments during the course. Classes are limited to 8 students.

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I wanted to become a UX/UI Designer. I know this sounds very salesman-like, but if it wasn't for the course, I wouldn't have been able to share my UX research and design process during my job interviews, talk about what I did like user interviews, usability testing, and interface design.

I wouldn't stand a chance with only presenting the work I did in uni, and certainly wouldn't have landed my UX design job.

Alvin Chan
UX Designer, nitro design

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I admire the Experience Haus structure, step-by-step and no-nonsense approach to teaching students how to solve problems.

There's a lot of meaningless product management and UX jargon thrown around these days. Experience Haus instructors cut through the noise by giving students relevant and practical exercises that spark debate and new ways of thinking. I went away feeling much more confident in doing proper customer research and applying useful design thinking techniques.

Denise Law

Head of Strategic Product Development, The Economist

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The best product training we have received. Experience Haus instructors bring a wealth of knowledge and expertise, which is delivered in a highly engaging and interactive style.

They encourage students to learn by doing, and it's a thrill to see all the theory come together as you form prototypes.

Junaid Mubeen
Director of Education, Whizz Education

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